

A3-a. Cost^a per time unit (Can \$/minute) of cost elements from our pilot study in the primary care practice (PCP) and in the emergency department (ED) in 2015-2016

Cost elements	PCP	ED
<i>Nurse</i>	0.82	1.02
<i>Auxiliary nurse/Beneficiary attendant</i>	0.43	0.66
<i>Clerks</i>	0.29	0.56
<i>Physicians</i>	3.44	5.15
<i>X-ray machine</i>	0.65	0.21
<i>Consumables</i>	0.04	0.09
<i>Overheads</i>	0.32	0.22

^aA currency exchange rate of US \$1=Can \$1.31 is applicable.

A3-b. Estimated cost^a (Can \$) of important care processes from our pilot study in the primary care practice (PCP) and in the emergency department (ED) in 2015-2016

Care processes	PCP	ED
<i>Triage</i>	8.70	9.50
<i>Registration</i>	1.10	2.25
<i>Medical assessment</i>	33.90	36.05
<i>Chest X-ray^b</i>	21.25	21.20

^aA currency exchange rate of US \$1=Can \$1.31 is applicable.

^bIncludes expenses related to technicians, interpretation by a radiologist, consumables, X-ray machine and overheads.